

Ms. Pillow joined CCAoA in 2009 and currently serves at the Deputy Chief of Parent and Provider Services. As the daughter of an Airmen, she is honored to work with service members and their families each and every day. She is the programs lead for the Military Fee Assistance program and one of the primary points of contact for the organization's DoD and U.S. Armed Forces contracting efforts. She has over a decade of experience in military fee assistance administration and has provided an array of advisory and operational support for program planning and implementation. She serves as a subject matter expert in areas including, but not limited to, subsidy administration, the military child care system, United States Office of Personnel Management (OPM) background check adjudication guidelines, state child care licensing regulations, state child care background check requirements, and federal contracting. Ms. Pillow is a

graduate of Cornell University with a BS in Operations Research and Industrial Engineering, and of Norwich University with an MPA.